

Current Visitor Restriction Guidance

updated 6/11/2020

To limit the spread of COVID-19 and lower its impact in the workplace, and in alignment with the Centers for Disease Control and Prevention (CDC) guidelines, UHG strongly recommends visitors be limited to individuals whose in-person presence is critical to complete business that cannot be accomplished remotely.

Visitor Approvals

For clinical sites, all visitors require verbal approval from licensed medical personnel, site administrators or designated leadership.

For non-clinical sites, approval from leadership (i.e., preferably ELT, SLT or most senior site leadership) is required. The host must provide the following to a member of senior leadership for visitor approval:

- a. Name of the host
- b. Date of requested visit
- c. Business justification for critical need of the visit
- d. First and last name of the visitor
- e. Visitor company, contact phone number and e-mail address

Pre-Entry Screening Criteria

Signage will be provided in the reception area or main visitor entry point displaying UHG's Pre-Entry Screening criteria. To the extent that visitors are allowed at any worksite, before entry is permitted, visitors will need to self-assess and acknowledge the UHG Pre-Entry Screening criteria.

Visitors will be denied entry if they do not meet the Pre-Entry Screening criteria. Visitors who pass the pre-screening requirement will be expected to wear a mask while at any UHG worksite, including but not limited to common areas and areas where maintaining physical distancing of at least 6 feet is not possible. Any visitor who develops symptoms while at a UHG worksite must immediately leave the worksite.

Visitor restriction includes family members and candidates for hire. Visitor restriction DOES NOT include authorized, credentialed third-party personnel.

Authorized Access Definitions

1. Authorized Employee: Properly credentialed in ePass to access a UHG site
2. Authorized Resident Third Party: Properly credentialed in ePass to access a UHG site, and job role requires routine onsite support.
3. Authorized Third Party: Properly credentialed in ePass to access a UHG site.
4. Visitor: Unauthorized individual who requires access to a UHG site to perform services, participate in meetings, audit or tour.
5. Escort: An authorized employee or authorized resident third party assigned to chaperon a visitor. Visitors must be escorted at all times.